



FDRA 2022 Trade, Logistics &

**Customs Meeting** 

September 27<sup>th</sup>, 2022

S@mples!!

#### The Pains of S@mples!!

- 37 years ago I was handling footwear & apparel for a large 3PL/OCM
  - Footwear > adidas, Reebok, Footjoy, Avia, LA Gear, Dynasty, Sam & Libby
  - Apparel > Van Heusen, Tommy Hilfiger, The Limited, Levi's, Disney
- A lot has come & gone since then ...
  - Telex's & Fax Machines
  - 64k dial up computer connections
  - Outdoor telephones in parking lots & gas stations
  - The largest ship in the world was 2,500 containers
  - The internet didn't exist yet
- One topic has remained largely untouched ... Samples.
  - They were a pain in everyone's b@ckside then and still are today

# Arghhh ... S@mples!!

#### The Pains of S@mples!!

- Suppliers choose what service "you're" going to pay for
- 30% of shipments are unnecessarily delayed due to customs or delivery data input errors
- Collecting and aggregating tracking data is manual, labor intensive, and slow
- It's difficult to resolve problems when you don't know what it is or have the documents
- Lack of standard processes and transparency makes governance challenging
- Once your carrier billing codes are exposed, they are prone to abuse
- Attempts to reduce costs by consolidating & moving heavy air caused significant delays
- Buyers often reorder samples not knowing they already have them. Ouch!

#### **Understanding S@MPLES!!**

- There are multiple types of samples
  - » Design Fabric swatches, Trim, Components, Fit/Sizing, etc.
  - » Finished Showroom, Photo/Ad, Quality, Salesmen's, Runway, etc.
- Within a "type" there can be multiple sample items
  - » Color, Size, Destination
- There can the "Groups" of related samples within a "Concept/Board"
  - » Often encompassing multiple suppliers from different countries
  - » An entire "Group" can be unactionable if even a single item is missing
- Data sources for samples are fragmented
  - » Design samples are usually managed in PLM software without PO's
  - » Finished samples *might* be associated with PO's
- Supporting processes often vary wildly by division or brand

#### **Generating Shipping Labels is Manual and Error Prone**

- Supplier decides what service you're going to pay for
- Customs clearance data must be entered per each unique item
- Delivery instructions are entered manually
  - » Address, City, State, Zip code, Country, Name, Telephone
- Billing instructions are entered manually
- Total "experience" for supplier per (Intl.) shipping label can span over 12 different screens on a carrier provided system
- The Parcel industry Pro's will tell you it won't end right if it doesn't start right!



#### Over Servicing = Over \$pending

#### **Carrier Ship Solutions Are Designed to Save THEM Money**

Carrier	Service	Price		Estimated Delivery Date	Delivery Before
FedEx	Ground	\$4.63	USD	2017-03-17 (Fri)	End of Day
UPS	Ground	\$6.71	USD	2017-03-17 (Fri)	End of Day
FedEx	→ Second Day	\$7.86	USD	2017-03-16 (Thu)	End of Day
UPS	Third Day	\$8.97	USD	2017-03-17 (Fri)	End of Day
UPS	Second Day	\$9.96	USD	2017-03-16 (Thu)	End of Day
FedEx	Next Day PM	\$12.33	USD	2017-03-15 (Wed)	End of Day
FedEx	Next Day 11AM	\$14.64	USD	2017-03-15 (Wed)	10:30
UPS	Next Day Air	\$19.23	USD	2017-03-15 (Wed)	10:30
UPS L	Next Day 9 AM	\$111.12	USD	2017-03-15 (Wed)	10:30

Next Day 9AM can be <u>1,300%</u> more expensive than regular Second Day delivery

#### **Manually Tracking Samples is Cumbersome and Tedious**

1															
								US		EU					
) (	Category	MODEL NAME	PRODUCT CLASS	MERCH FABRICATION	COLOR DESCRIPTION	TOTAL UNITS	US UNITS	SIZE	US ETA	EU UNITS	SIZE	XFTY MARKET	AWB#	COMMENTS	DATE RCVD #
2D	В	KESLINA	PANT	PLSHD BI STR TWLL	BLACK	5	2	2	4/23	3	2	5/12	SENT 5/12 FED EX 4320 1337 1236		4/23
2D	В	KESLINA	PANT	PLSHD BI STR TWLL	NAVY	5	2	2	4/23	3	2	5/12	SENT 5/12 FED EX 4320 1337 1236		4/23
2D	В	STANYSLAV	SKINNY PANT	PLSHD BI STR TWLL	BLACK	5	2	2	4/23	3	2	5/12	SENT 5/12 FED EX 4320 1337 1236		4/23
2D	В	STANYSLAV	SKINNY PANT	PLSHD BI STR TWLL	NAVY	5	2	2	4/23	3	2	5/12	SENT 5/12 FED EX 4320 1337 1236		4/23
.2D	0	JOHANNIE	LS JACKET	PLSHD BI STR TWLL	BLACK	2	2	2	5/7						5/7
.2D	0	JOHANNIE	LS JACKET	PLSHD BI STR TWLL	NAVY	1	1	2	5/7			L			5/7
2X	В	QUARTILLA	PANT	SOFT STRETCH VELVET	POLO BLACK	6	3	2	4/23	3	2	5/12	SENT 5/12 FED EX 4320 1337 1236		4/23
2X	В	QUARTILLA	PANT	SOFT STRETCH VELVET	MIDNIGHT BLUE	3	3	2	5/15			L			5/15
2X	В	QUARTILLA	PANT	SOFT STRETCH VELVET	AGED MALBEC	3	3	2	5/14			L			5/14
.2X	0	ANGONA	JACKET	SOFT STRETCH VELVET	AGED MALBEC				5/21	<b>L</b>		L			5/21
2X	0	FEYOSHI	JACKET	SOFT STRETCH VELVET	POLO BLACK	3	3	2	5/1			$\longrightarrow$			5/1
.2X	0	VARISHA	JACKET	SOFT STRETCH VELVET	POLO BLACK	6	3	2	5/15	3	2	5/23	SENT 5/23 FEDEX 4320 1337 1270		5/15
3R	В	FIKARA	PANT	STR TENCEL COTTON	MASCARPONE CREAM	6	3	2	5/21	3	2	5/23	SENT 5/23 FEDEX 4320 1337 1270	Fabric ready date 4/30	5/21
.4L	В	PRM STRAIGHT	CORDUROY PANT	21 WALE STR CORD	POLO BLACK				5/9						5/9
.4L	В	PRM STRAIGHT	CORDUROY PANT	21 WALE STR CORD	MASCARPONE CREAM				5/9						5/9
.4L	В	PRM STRAIGHT	CORDUROY PANT	21 WALE STR CORD	LACQUER RED	3	3	2	5/9						5/9
.4L	В	PRM STRAIGHT	CORDUROY PANT	21 WALE STR CORD	CHARCOAL				5/9						5/9
4A	0	EMERCY	JACKET	Y/D OPEHLIA PLAID	CREAM MULTI	6	3	2	5/14	3	2	6/8		Buttons delay - ready end of May	5/14
.5N 💍	0	ADRIENE	JACKET	POLISHED STRU TWILL	POLO BLACK	6	3	2	5/3	3	2	5/12	SENT 5/12 FED EX 4320 1337 1236		5/3
2X	В	KESLINA	PANT	SOFT STRETCH VELVET	POLO BLACK	3	3	2	4/20						4/20
2X	0	ANGONA	JACKET	SOFT STRETCH VELVET	MIDNIGHT BLUE				5/21						5/21
2X	0	FEYOSHI	JACKET	SOFT STRETCH VELVET	MIDNIGHT BLUE	3	3	2	5/21						5/21
23L	0	ALROY	JACKET	TUXEDO TWILL	AVIATOR NAVY	3	3	2	5/18						5/18

#### **But Finally ... that's changing too!**

#### Introducing ...



#### **Cloud Based Multi Carrier Shipping Solution**



# AcuPost Customized Experiences At Your Fingertips

- Inbound & Outbound shipping
- Virtual/Cloud based muti-carrier & multi-site
- Centrally administered & controlled
- Configurable "Compartmentalized" Rooms
  - » Each room is independent & invisible to the other rooms
  - » Configurable workflows, processes, rules, and required actions
  - » Automatically identifies least expensive option to meet desired arrival
- Keeps your carrier account codes private
- Embeds configurable G/L & other coding into shipments for streamlined billing
- Lot's of other nifty (but functionally practical) things ...





### AcuPost Configurable "Compartmentalized" Rooms





# AcuPost Configurable "Compartmentalized" Rooms





3PL



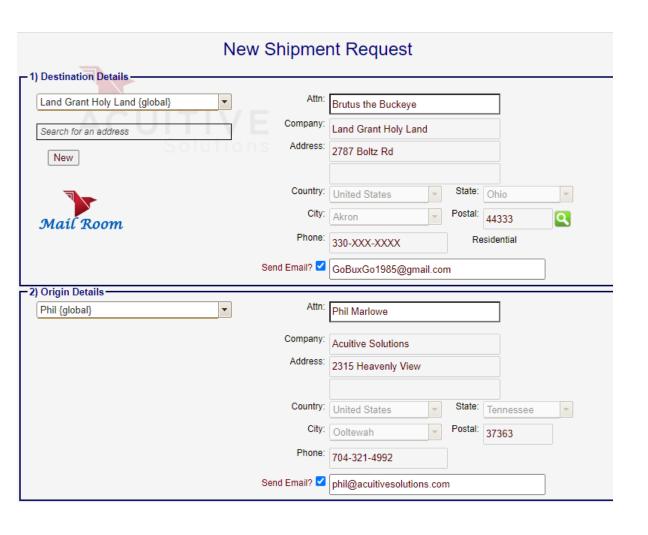
Configurable Functions	Supplier Samples	Inter Office Mail	3PL Sample Consolidation	
Default Ship From	Υ	Υ	N	
Default Ship To	N	N	N	
Add Ship To	N	Υ	N	
Require Value, Description & CO	Υ	N	Υ	
Require Doc Upload	Υ	N	N	
Require Ref 1 Select	Υ	N	Υ	
Require Conditional Ref 2 Select	Υ	N	Υ	
Default Best Optiom	Υ	N	Υ	
See Cost	N	Υ	N	
Allow Bulk Mail	N	N	Υ	
Ref Field on Label	Υ	N	Υ	
Scan to Manifest	N	N	Υ	

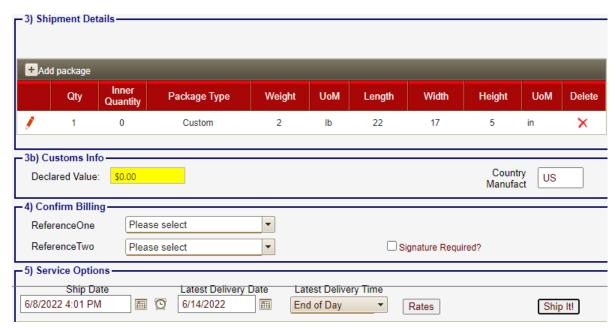
**Michael** Hoboken, NJ





# AcuPost Cloud Based Multi Carrier Shipping Solution





Carrier	Service	Price		Estimated Delivery Date	Delivery Before
FedEx	Ground	\$17.90	USD	2022-06-10 (Fri)	End of Day
UPS	Ground	\$24.09	USD	2022-06-10 (Fri)	End of Day
FedEx	Express Saver	\$47.83	USD	2022-06-13 (Mon)	End of Day
FedEx	Second Day	\$51.61	USD	2022-06-10 (Fri)	End of Day
UPS	Third Day	\$53.96	USD	2022-06-11 (Sat)	End of Day
FedEx	Second Day AM	\$59.91	USD	2022-06-10 (Fri)	10:30
UPS	Second Day	\$71.21	USD	2022-06-10 (Fri)	End of Day
FedEx	Next Day PM	\$144.23	USD	2022-06-09 (Thu)	End of Day
FedEx	Next Day 11AM	\$153.09	USD	2022-06-09 (Thu)	10:30
UPS	Next Day Air	\$187.44	USD	2022-06-09 (Thu)	End of Day

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#### AcuPost Cloud Based Multi Carrier Shipping Solution

- 30% Direct Freight Savings in 1st 12 months (\$1.8M!)
- Eliminated manual tracking \$2M<sup>+</sup> overhead reduction
- 97% Reduction in Customs/Delivery Delays
  - » Data driven process eliminates bad data errors
- Compressed Business Processes Cycle Times
- Eliminate abusive/fraudulent spend on account codes
- Simplify cost center & GL coding processes
- Global grip & control over Carrier & Service selections
- Transparency & Governance !

#### RALPH LAUREN

1<sup>st</sup> Sample Shipment April 23<sup>rd</sup>, 2018







#### **Our Clients**













































# FDRA 2022 Trade, Logistics & Customs Meeting S@mples!!

# Thank you!

Phil Marlowe

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